



**JOB TITLE:** FIELD SERVICE ENGINEER III

**DEPARTMENT:** SERVICE

**JOB DESCRIPTION:**

A: Purpose and Scope

The Field Service Engineer III is responsible for the support of BMI's customers and base of Imaging Equipment. This support may include, but is not limited to installations and installation coordination, PM's, remedial service, technical support, service documentation and training as well as other duties/functions as assigned by the Regional Service supervisor or V.P. of Service Operations. Additionally, the Field Service Engineer is also responsible for complying with quality systems procedures, as required.

B. Responsibilities

Perform routine and remedial maintenance at the customer site. Other duties include but are not limited to:

- Installations / de-installations/ repair, CT, MR and/or PET CT systems
- Coordination of installations/de-installations
- MR systems ramp up/down/shim
- MR Cryogen fills
- Cold Head replacement
- X-Ray tube changes
- Technical support, CT, MR and/or PET CT systems
- Service documentation
- Training
- Customer satisfaction
- Overnight travel
- Overtime support

Direction will generally come from the Regional Service supervisor or the Service coordinator, communicating customer issues and dispatching the appropriate engineer. The V.P. of Service Operations is generally in the loop and approves of such assignments.

C. Organization Relationships

The Field Service Engineer reports directly to the Regional Service Supervisor.

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**JOB REQUIREMENTS:**

## A. Education and Training

The Field Service Engineer III should have a two year technical degree and/or equivalent. Bachelor's degree is preferred.

## B. Technical Requirements

Five years plus of related technical experience in the medical imaging industry is desired, with specific experience in the MR, CT and/or PET CT modalities.

## C. Managerial Experience:

None required.

**JOB COMPENSATION:**

The Field Service Engineer III position receives a full benefits package including:

- Comprehensive Salary/Bonus/Commission
- Health/Life Insurance
- 401k with Company Match
- Automobile Package